



8056 Production Drive
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 859.757.1146
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SERVICE RATE SHEET

This services rate sheet provides pricing for residential and commercial problem troubleshooting, correction, and basic project tasks for residential Audio / Video, Security, Home Automation, Home Networking, Computer, and Phone technology systems.

Our technicians are company-trained and experienced professionals. We keep up on latest advances in technology so that your electronic system needs are met quickly and efficiently.

We are authorized dealers of the following equipment brands: Pioneer, Denon, Sherwood, Mitsubishi Projectors, Universal Remote Control, Nevo Remotes, Phillips Remotes, HAI, Leviton Lighting, Centra-Lite Lighting, Linksys, Netgear, Inter-Tel, and NEC Phones.

The rates below apply to the Northern Kentucky and Great Cincinnati areas.

Service Description	Rates During Normal Hours (8a-5p EST Mon-Fri)*	Rates During Night / Weekend / Holiday*
Service Call Residential (On-site) <ul style="list-style-type: none"> • Problem diagnosis • Corrective measure estimate • Problem resolution 	\$89 Trip Fee (includes 1 st hour) \$69 / hour (2-3 hrs) \$59 / hour (4-8 hrs)	\$89 Trip Fee (includes 1 st hour) \$69 / hour (2-3 hrs) \$59 / hour (4-8 hrs)
Service Call Residential (Telephone or Remote Login) <ul style="list-style-type: none"> • Problem diagnosis • Corrective measure estimate • Problem resolution 	\$34 / hour (1-8 hrs)	\$34 / hour (1-8 hrs)
Service Call Commercial (On-site) <ul style="list-style-type: none"> • Problem diagnosis • Corrective measure estimate • Problem resolution 	\$99 Trip Fee (includes 1 st hour) \$89 / hour (2-3 hrs) \$69 / hour (4-8 hrs)	\$99 Trip Fee (includes 1 st hour) \$89 / hour (2-3 hrs) \$69 / hour (4-8 hrs)
Service Call Commercial (Telephone or Remote Login) <ul style="list-style-type: none"> • Problem diagnosis • Corrective measure estimate • Problem resolution 	\$69 / hour	\$69 / hour



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<p>Precision Tune Up</p> <ul style="list-style-type: none"> • Visual equipment inspection • Audio surround sound speaker calibration • Blow out dust in all A/V components (up to 10) • Change remote control non-rechargeable batteries • Inspection of security system zones 	<p>\$129</p>	<p>N/A</p>
<p>HDTV Picture Calibration</p> <ul style="list-style-type: none"> • Calibrate a TV to for top video performance • Review and recommend any remote control features or capabilities that might be helpful to you now or in the future • Ensure that all wires and cables are neatly dressed, using wire ties as needed • Clean up work area and remove installation debris • Repairs to damaged speakers or cables NOT included • Programming of universal-type learning remote NOT included 	<p>\$249</p> <p>\$149 for additional TVs on same trip</p>	<p>N/A</p>
<p>Flat Panel TV Mounting</p> <ul style="list-style-type: none"> • Secure customer-supplied mount • Mount and secure flat-panel TV • Connect up to 3 components in 1 room (e.g., DVD player, gaming system) • Conceal TV cable in single stud bay (does not include power cord) • Ensure all equipment works properly and demonstrate how to use 	<p>\$329 (40" or Larger)</p> <p>\$239 (27" to 39")</p> <p>\$169 (26" and Smaller)</p>	<p>N/A</p>
<p>Remote Control Programming for Remotes Programmed Originally by SimpTech Solutions</p> <ul style="list-style-type: none"> • Program remote control for up to 8 devices and 6 activities • Test remote control to ensure all devices are working properly • Demonstrate operation of your 	<p>\$129</p> <p>\$69 for additional remotes on same trip</p>	<p>N/A</p>



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newly programmed remote		
Remote Control Programming for Remotes Not Programmed Originally by SimpTech Solutions <ul style="list-style-type: none"> • Program remote control for up to 8 devices and 6 activities • Test remote control to ensure all devices are working properly • Demonstrate operation of your newly programmed remote 	\$199 \$109 for additional remotes on same trip	N/A
Home Network Setup (Routers, Wi-Fi Access Points, PC, Mac) <ul style="list-style-type: none"> • Set up and configure wireless router • Network up to 2 computers/components (e.g., DVD player, gaming system) • Install and configure a networking adapter on 2 components • Ensure all equipment works properly and demonstrate how to use 	\$149 for up to two PCs \$49 for additional PCs	N/A
Printer Setup on Network with Computer <ul style="list-style-type: none"> • Set up of printer on network • Setup of up to 2 computers with printer • Ensure all equipment works properly and demonstrate how to use 	\$99 \$39 for additional computers on same trip	N/A
PC Software Upgrades (Operating System, Applications)	\$69 / hour (1-4 hrs) \$59 / hour (5-8 hrs)	N/A

* - billed in increments of 1/2 hour